Curriculum Vitae

👤 About me

Name:	Frank Jansen
Gender:	Male
Date of birth:	05-11-1979
Birthplace:	Sittard, The Netherlands
Nationality:	Dutch
Marital status:	Married
Address:	(available on request)
Postal Code:	(available on request)
City:	(available on request)
Country:	The Netherlands
phone:	(available on request)
E-mail:	fhk_jansen@hotmail.com

🎓 Education

Education:	HBO ICT Bachelor
Institution:	Hogeschool NOVI
Diploma:	03-2018 – 03-2022

Education:	MBO (secondary vocational education) Employee management ICT
Institution:	Leeuwenborgh Opleidingen
Diploma:	Yes

Education:	MBO (secondary vocational education) Technician Electrical Engineering
Institution:	Leeuwenborgh Opleidingen
Diploma:	No

Education:	MAVO (secondary education)
Institution:	Trichter College
Diploma:	Yes (Dutch, English, German, Math, Physics and Economy)

💼 Work experience

Company:	Gemeente Beek (municipality, local government)
Function:	Senior Policy Officer ICT
Location:	Beek (Limburg), The Netherlands
From - Till:	10-2008 – present day

Company:	Gemeente Stein (municipality, local government)
Function:	System administrator
Loccation:	Stein (Limburg), The Netherlands
From - Till:	07-2000 – 10-2008

Company:	ICTgemeente.nl / CubeWork Webdesign Solutions
Function:	Owner
Location:	Beek (Limburg), The Netherlands
From - Till:	04-2005 – 04-2012

Description:
ICTgemeente.nl knowledge portal for IT Professionals of the municipalities.
CubeWork Webdesign Solutions development of complete professional websites. The development was outsourced to India.

Company:	Hoens Industrieel B.V. (industrial company)
Function:	Trainee IT
Location:	Geleen, The Netherlands
From - Till:	07-1999 - 06-2000

Skills

- 1st - 3rd line support.
- Technical Application Management municipal applications.
- Knowledge of and experience with Microsoft Windows Server.
- Technical Management infrastructure and workplaces.
- Guiding and (co-) executing various ICT projects.
- Implement new systems and applications and put them into use.
- Technical Management of products Microsoft Exchange Server, Citrix XenApp, Ivanti Workspace Control en Automation, MobileIron Mobile Device Management (MDM), ManageEngine ServiceDesk Plus (Service- en Asset Management) en Desktop Central (Desktop & Mobile Device Management), Trustwave SEG, RSA Authentication Manager, VMware, Citrix NetScaler Gateway VPX, McAfee ePolicy Orchestrator (ePO) and Veritas Backup Exec.
- Technical Management Apple and Android mobile devices.
- Technical Management Mitel MiVoice business phone- and Unified Communications-system (VoIP).
- Drafting users and management procedures and documentation.
- Coordinate and distribute daily activities to the right discipline/team/party on the basis of planning and set the right priorities.
- Internship supervisor.

Competences

- Accurate
- Customer friendly
- Independent / Working in a team
- Collegial
- Empatic
- Analyze
- Self-reflection
- Flexible
- Integer
- Energetic

Languages

Dutch: Native
English: B2 (Very good)
German: A2 (Basic)

Additional information

Hobby: (Kick)boxing and travel
Drivers license: Yes (car / motorcycle)