

Curriculum Vitae



About me

Name: Frank Jansen
Gender: Male
Date of birth: 05-11-1979
Birthplace: Sittard, The Netherlands
Nationality: Dutch
Marital status: Married
Address: *Request by e-mail*
Postal Code: *Request by e-mail*
City: *Request by e-mail*
Country: The Netherlands
Phone: *Request by e-mail*
E-mail: fhk_jansen@hotmail.com



Education

Education: HBO ICT Bachelor
Institution: Hogeschool NOVI
Diploma: 03-2018 – 03-2022 (propaedeutics)

Education: MBO (secondary vocational education) Employee management ICT
Institution: Leeuwenborgh Opleidingen
Diploma: Yes

Education: MBO (secondary vocational education) Technician Electrical Engineering
Institution: Leeuwenborgh Opleidingen
Diploma: No

Education: MAVO (secondary education)
Institution: Trichter College
Diploma: Yes (Dutch, English, German, Math, Physics and Economy)



Work experience

Company: Gemeente Beek (municipality, local government)
Function: Senior Policy Officer ICT
Location: Beek (Limburg), The Netherlands
From - Till: 10-2008 – present day

Company: ICTgemeente.nl / CubeWork Webdesign Solutions
Function: Director
Location: Beek (Limburg), The Netherlands
From - Till: 04-2005 – 04-2012

Description:
ICTgemeente.nl knowledge portal for IT Professionals of the municipalities.
CubeWork Webdesign Solutions development of complete professional websites. The development was outsourced to India.

Company: Gemeente Stein (municipality, local government)
Function: System administrator
Location: Stein (Limburg), The Netherlands
From - Till: 07-2000 – 10-2008

Company: Hoens Industrieel B.V. (industrial company)
Function: Trainee IT
Location: Geleen, The Netherlands
From - Till: 07-1999 - 06-2000



Skills

- 1st and 2nd line support.
- Technical Application Management municipal applications.
- Knowledge of and experience with Microsoft Windows Server.
- Technical Management infrastructure and workplaces.
- Guiding and (co-) executing various ICT projects.
- Implement new systems and applications and put them into use.
- Technical Management of various products: Microsoft Exchange Server, Citrix XenApp, Ivanti Workspace Control en Automation, MobileIron Mobile Device Management (MDM), ManageEngine ServiceDesk Plus (Service- en Asset Management) en Desktop Central (Desktop & Mobile Device Management), Trustwave SEG, RSA Authentication Manager, VMware, Citrix NetScaler Gateway VPX, McAfee ePolicy Orchestrator (ePO) and Veritas Backup Exec.
- Technical Management Apple and Android mobile devices.
- Technical Management Mitel MiVoice business phone- and Unified Communications-system (VoIP).
- The making of user and management procedures and manuals.
- Coordinate and distribute daily activities to the right discipline/team/party on the basis of planning and set the right priorities.
- Internship supervisor.



Competences

- Accurate
- Customer friendly
- Independent / Working in a team
- Collegial
- Empathic
- Analyze
- Self-reflection
- Flexible
- Integer
- Energetic



Course

Course: Skills Update Citrix XenApp 7.15 LTSR + Ivanti Workspace Control
Institution: Ictivity Trainingen B.V.
Certificate: Yes

Course: MCITP: Server Administrator 2008 (70-640, 70-642 en 70-646)
Institution: E3 ICT
Certificate: Yes

Course: RPFBC-200: RES PowerFuse Series 8 Basic Course
Institution: Master it Training
Certificate: Yes

Course: MS2400: Implementing and Managing Microsoft Exchange Server 2003
Institution: Cadac Group
Certificate: Yes

Course: HP Insight Manager management
Institution: ETEC Training & Consultancy
Certificate: Yes

Course: Citrix Metaframe XP for Windows Administration, Feature Release 2 (FR2)
Institution: Azlan Education
Certificate: Yes

Course: Advanced Operating OS/400
Institution: PinkRoccade Online
Certificate: Yes

Course: Implementing Microsoft Windows 2000 Professional and Server
Institution: Azlan Education
Certificate: Yes

Course: Foundations of Novell Networking: NetWare 6
Institution: Azlan Education
Certificate: Yes

Course: Installing and Configuring Microsoft Windows 2000 File- and Print Servers
Institution: Azlan Education
Certificate: Yes

Course: Microsoft Windows 2000 Network & Operating System Essentials
Institution: Azlan Education
Certificate: Yes

Course: AS/400 Basic
Institution: PinkRoccade
Certificate: Yes



Languages

Dutch: Native
English: B2 (Very good)
German: A2 (Basic)



Additional information

Hobby: (Kick)boxing and travel
Driver's license: Yes (car/motorcycle)