

# <u>Sam Nijssen</u>

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Jul 2023 - Sep 2023

# Certificates

Google Cybersecurity Certificate
Online Certificate

Education

International Business and Management Sep 2012 - Jul 2017 Avans University of Applied Sciences, Breda, The Netherlands

• Bachelor of Business Administration. GPA 3.4

Extra training and courses followed:

- Masterclass on company takeovers
- Technical course "Calibration Workshop" by Force high pressure calibration center in Denmark

HAVO	2005 - 2011
Rudolf Steiner School, Breda, The Netherlands	

# Employment

All-round Mechanic

KPN, Breda, The Netherlands

- Installing, repairing, maintaining and controlling of internet and Wi-Fi systems for clients. Repairing disruptions within the systems and in-home. Installation of in-home devices. Technical knowledge of infrastructure systems.
- Training and coaching of new colleagues. Consistently met all KPI's and helped colleagues to do so.

#### **Delivery Driver**

Sep 2018 - Sep 2020

Sep 2020 - Present

Albert Heijn, Breda, The Netherlands

- Delivering groceries to customers. I used this time to assess what's important for me and to find a relevant job to match that.
- Training of new colleagues and assisted in improving logistics inhouse.

#### Quality Assurance Manager

Aug 2017 - Sep 2018

GFO (Gas Flow Online), Weert, The Netherlands

- Ongoing improvement of the company's processes, quality management systems and products. Quality control of the products.
- Assisted sales with administrative tasks and invoices.
- Responsible for ensuring ISO, PED, MID audits and third party inspections/factory audits were completed successfully.

# Personal details

Date of birth June 18, 1993

#### Skills

Problem Solving

Maintaining Overview

Teaching

Tenacity

**Business Process** 

Curious

Interpersonal Communication

Organisational

Detail Oriented

Teamwork

Customer Oriented

Project Management

## Languages

Dutch

English

Spanish

Python

SQL

Linux

#### Internship Quality Control

GFO (Gas Flow Online), Weert, The Netherlands

- Fulltime internship at a producer of industrial gas meters on the global market. Thesis on how to improve the quality of the products of GFO. Set up new partnerships with different suppliers.
- Made improvements to the production line of the company to include the variations possible with the new supplier products and to be more streamlined.

#### Internship Customer Relations

Feb 2014 - Jul 2014

Feb 2017 - Jul 2017

Startup Stock Exchange, Willemstad, Curacao

- Fulltime internship at a stock broker on the DCSX. Customer relations. Assisting clients with their investments and inquiries.
- Established a thorough competitor analysis on different investment options.

## References

Available on request.

#### Hobbies

- Reading
- Writing
- Storytelling
- Sports (bouldering, squash, running)
- Dungeons and Dragons